



O-NAVI, LLC  
INERTIAL SENSOR GROUP  
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## Return Policy

You may return defective items sold by O-Navi, LLC (O-Navi) for repair or replacement of an item of the same model and sensitivity. Purchaser must contact O-Navi within seven (7) days of confirmed delivery. Returns made after seven (7) days, the item is considered in warranty, at which time O-Navi's standard warranty terms apply. Items damaged or altered by the purchaser will be repaired or replaced solely at the purchasers' expense.

ALL RETURNS MUST HAVE AN RMA (Return Merchandise Authorization) NUMBER. Items without RMA numbers will be refused and returned to sender and senders' cost. The RMA number must be clearly marked on the shipping container.

Due to the technical nature of O-Navi's products, we do not offer an evaluation period, review period or any preferential exchanges. ALL SALES ARE FINAL.

All technical specifications are published on our on-line documents. Purchaser agrees to purchase items based on published specifications, or revised specifications given to purchaser by O-Navi's technical staff, in writing.

If an item is DOA, O-Navi will pay for shipping to O-Navi and back to purchaser. O-Navi will pay to return warranty items to purchaser pre-paid, however, purchaser must ship item to O-Navi for repair at purchasers' expense. In any event, O-Navi uses Federal Express Ground services for all warranty shipping.

Damaged items or shipping containers must be reported to the carrier as soon as it is discovered. All items are shipped with declared value coverage and must be reported to the carrier as required in the terms and conditions for such coverage by the carrier used. O-Navi will not be liable for shipping damage to parcels.

Purchaser agrees to the return policy as stated above. No other warranties, expressed or implied are offered in this document.

Further information about O-Navi's standard warranty and 'terms and conditions of sale' are located at: <http://www.o-navi.com/tandc.htm> and warranty information is at: <http://www.o-navi.com/warranty.htm> . If a purchaser cannot view these documents on-line, O-Navi will fax or mail any of the above information to purchaser without charge.

Thank you,

O-Navi Sales Team